



Subscription Agreement

(Not for commercial use)



IMPORTANT NOTICE
If you complete this form and MultiChoice accepts it, you will be bound by a subscription agreement on specified terms and conditions. These terms and conditions are set out on the front and reverse of this Agreement. Monthly subscription fee(s) per service(s) selected are available at the following website: www.multichoice.co.za or at any MultiChoice Branch.

MultiChoice Africa (Pty) Limited ("MultiChoice") 251 Oak Avenue, Randburg, South Africa
Vat No : 4130148523

Johannesburg : (011) 289-2222 Cape Town : (021) 508-2222 Durban : (031) 710-2222
Pretoria : (012) 422-2222 Port Elizabeth : (041) 395-2222 Bloemfontein : (051) 503-2222
Fax : (011) 577 4900 E-mail : enquiries@multichoice.co.za www.multichoice.co.za

- Each person who requests access to one or more of the MultiChoice Services is required to complete this Agreement and to submit it to MultiChoice, alternatively to a MultiChoice agent or MultiChoice accredited installer, by hand or by fax. Your Agreement must be read with the Digital Satellite Terms and Conditions (South Africa) a copy of which is attached and/or accessible on MultiChoice's website, and the current version of the User Manual applicable to your decoder. Terms and Conditions may be amended by MultiChoice from time to time.
- If your request is accepted by MultiChoice, you will be given access to those MultiChoice Services you have requested and a subscription agreement will come into effect between you and MultiChoice which will be on the terms set out in your Agreement read with the Terms and Conditions and the User Manual.
- If you are required to make a choice, please do so by ticking the appropriate block. (Note that information we require is necessary in order to provide you with the best service possible).
- We strongly recommend that you use a MultiChoice accredited installer to install the MultiChoice digital decoder and equipment.

My personal details		I would like to receive M-Net -		
Title:	First name:	Initials:	<input type="checkbox"/> on my MultiChoice digital decoder <input type="checkbox"/> on my M-Net decoder and not on my MultiChoice digital decoder <input type="checkbox"/> on both my MultiChoice digital decoder and my M-Net decoder (two subscriptions)	
Surname:		Installation details (to be completed by you or by your installer)		
ID no:		Name of installation company:		
Physical address:		MultiChoice accreditation no:		
		Name of installer:		
	Postal code:	Date of installation (YY/MM/DD):		
Postal address:		My personal information		
	Postal code:	I acknowledge and consent that MultiChoice may use my personal information for the following purposes -		
My physical address ("the address") where the Selected Services will be accessed and viewed		<ul style="list-style-type: none"> processing my requests for access to MultiChoice Services informing me of any new MultiChoice Services or related facilities available, or of competition announcements administering the Agreement between me and MultiChoice informing me of changes to the Agreement including changes to the fees, the Terms and Conditions and/or the User Manual capturing, storing, analysing, using for marketing purposes the viewing habits and profile of the members of my household, and to MultiChoice retrieving such information from my decoder if and when MultiChoice comes to be in possession of that decoder 		
The Address:		MultiChoice may disclose or acquire my personal information to/from		
Tel Home:()	Cell:	<ul style="list-style-type: none"> credit bureaux for purposes of credit information sharing, fraud prevention and debtor tracing any company which acquires MultiChoice's business or any part thereof or any company which MultiChoice acquires 		
Tel Work:()	Fax:()	MultiChoice will also disclose my personal information if and to the extent required to do so to comply with applicable law including the requirements of statutory authorities.		
E-mail address:		Unless and until I notify MultiChoice in writing that I withdraw my consent thereto, I agree that MultiChoice and/or its channel suppliers and/or affiliated companies ("MultiChoice and its associates") may communicate with me by post or electronically regarding MultiChoice Services, competition announcements and other commercial communications ("commercial communications").		
Home language:		<input type="checkbox"/> Opt-out: I do not consent to commercial communications from MultiChoice and its associates. (Place your initials in this box)		
Existing MultiChoice Subscriber Number:		<input type="checkbox"/> Opt-out: I do not consent to MultiChoice disclosing my personal information to its associates for the purpose of third party marketing. (Place your initials in this box)		
Optional information required solely for service improvement				
Race:	African	Asian	Coloured	White
Gender:	Female	Male		
Correspondence				
My preferred method of correspondence from MultiChoice is:				
Post	Electronic			
Do you require a printed TV guide?				
Yes	No			
My preferred language of correspondence is:				
English	Afrikaans			
I agree that MultiChoice may communicate with me by post or electronically (including by email, by SMS to my cellphone or by onscreen messaging to my TV via my decoder), for purposes of payment arrears notifications, announcements or otherwise for the purpose of processing my requests for access to MultiChoice Services and/or administering the Agreement between me and MultiChoice.				
Payment details				
I hereby authorise my bank to pay MultiChoice by way of debit order from my account all amounts I owe MultiChoice from time to time in terms of the Agreement, including without limitation subscription fee(s), administration fees, fees for optional extras (such as dual view and PVR functionality)				
I authorise my bank to make payments to MultiChoice in the following frequency -				
Monthly	Every 6 months	Annually		
My bank account details for purposes of debit order payments				
Bank:	Branch:			
Account no:				
Branch code:				
Type of account:	Current	Savings	Transmission	
Please debit my account on the _____ day of the month				
Equipment details				
MultiChoice digital decoder:		M-Net decoder:		
Serial no:		Serial no:		
Smartcard no:				
Initial Selected Service(s)				
I ask that you authorise access to the following MultiChoice Service(s):				
DStv	DStv Indian	Other (fill in by hand)		
DStv Compact	DStv Portuguesa	Complimentary channels (subject to annual administration fee)		
Dual View and PVR				
I own a decoder with Dual View functionality and request that I be authorised to use that Dual View functionality				
Yes	No			
I own a decoder with PVR functionality and request that I be authorised to use that PVR functionality				
Yes	No			

Digital Satellite Terms and Conditions (South Africa)

KEY TERMS OF SUBSCRIPTION TO MULTICHOICE DIGITAL SERVICES (SOUTH AFRICA)

If we (MultiChoice Africa (Pty) Limited) accept your request to have access to MultiChoice Services, you will be bound by a subscription agreement with us on certain terms and conditions.

These terms and conditions are available at the following Web Site: www.multichoice.co.za and include the following -

1. The Agreement is binding unless and until you or we give notice to terminate.
2. We may change the features or functionality of the Services over time. This may include charging you for a feature of the Services that you did not previously pay for.
3. We may change the delivery system for the Services over time, which could include upgrading the software on your decoder. We may also require you to upgrade your decoder or other hardware used by you to receive the Services.
4. You may change the Service(s) you want. This will mean a change to the fees you pay.
5. This agreement is a tax invoice as it meets all requirements as detailed in VAT Practice Note 2, read with section 20(7) of the Value Added Tax Act, 1991.
6. If your authority to access the Selected Service(s) is interrupted for any reason, we will require you to pay a reconnection fee before such access is authorised again.
7. You must comply with the standard instructions in the User Manual we have issued and that applies to your decoder.
8. You must use our MultiChoice Smartcard in a decoder approved by us, and you may not tamper with the Smartcard.
9. We can disable the Smartcard if you breach the Agreement or for technical reasons.
10. You must keep the Smartcard in the Decoder which we recommend at all times be connected to the mains power supply and in standby mode.
11. You must keep us informed of -
 - 11.1 your contact details; and
 - 11.2 the whereabouts of the Smartcard.
12. We will not be responsible for your equipment unless your decoder is covered by the manufacturer's warranty.
13. You may only use the Hard Disk Drive memory ("HDD") of the PVR for so long as you are a paid-up subscriber, in South Africa.
14. You may not sell or otherwise transfer the PVR decoder and its related HDD without advising us of the identity and contact details of the transferee.
15. You may only receive the services at your home in South Africa for private use. You may not show the Services to the public nor use the content for any commercial purpose.
16. You may not hack the encoding system or try to do so. This is a crime and we will also be able to sue you for liquidated damages.
17. You must pay the fees by due date.
18. We may over time increase the fees for the Service(s) on notice to you.
19. Subject to your right to withdraw your consent in certain instances, -
 - 19.1 you agree that we may obtain your personal information and use it, and disclose it to certain other persons, for certain specified purposes, including for credit information sharing and debtor tracing, marketing and contract administration; and
 - 19.2 we and our associated companies may communicate with you by means of email or by text messages to your cellular phone or to your decoder for display on your television screen, and we will not be liable to you as a result.
20. You accept that you will get no rights to the intellectual property in the MultiChoice systems or the content of the Services and you will respect the rights of the owners thereof.
21. Subject to any specific warranty cover you may benefit from, we make no warranties regarding the Equipment, the reception of the Services, or the quality of the content you receive.
22. You agree that our liability to you is substantially limited.
23. The Agreement replaces any previous agreement between you and the MultiChoice group in relation to the Services.
24. We may change the terms of the Agreement from time to time, on notice to you.
25. We may transfer our rights under the Agreement to any other person.
26. You may not transfer your rights under the Agreement to any other person.
27. The agreement is subject to South African law.
28. You consent to the jurisdiction of the Magistrates Court.
29. We will use your given address as your address for service.
30. Monthly subscription fee(s) per selected service(s).

are not in breach of the terms
the terms of that warranty.

PVR DECODERS AND PVR FUNCTIONALITY

11. If you own a PVR decoder you may request us to authorise you to use the timeshifting, buffer, copying, memory, replay and other functionality introduced from time to time of the PVR decoder ("PVR functionality"). The provisions of this paragraph 11 apply if we agree to your request by authorising you to use the PVR functionality.
- 11.1 You agree that you will only have the right to use the PVR functionality if and for so long as you are in compliance with all the provisions of the Agreement and the Agreement remains in force. For clarity, if we should suspend your authority to access the Selected Services and/or should the Agreement be terminated you will no longer have the right to use the PVR functionality and you will have no right of access to any content copied to the hard drive memory ("HDD") of the PVR decoder.
- 11.2 The PVR functionality is only available in the footprint of the PAS-7 satellite. While we have no reason to believe subscribers in South Africa will not be able to use the PVR functionality, we cannot guarantee that such functionality will be available at all places in South Africa.
- 11.3 You may not sell or otherwise transfer the PVR decoder and its related HDD without advising us of the identity and contact details of the transferee. You indemnify us against any claim by the transferee in relation to such sale, including any claim by reason of the non-functionality of the PVR or by reason of offensive content stored in the HDD.
- 11.4 You acknowledge that –
 - 11.4.1 part of the memory space in the HDD is reserved for use by us for future applications, for fault reporting and for capturing user profiles;
 - 11.4.2 the PVR decoder being a developing technology, we are not liable to you for any loss of memory space in the HDD nor for any loss or corruption of content recorded on the HDD;
 - 11.4.3 the memory space available for your use on the HDD is a finite resource and should it be exhausted we have no obligation to provide you with additional memory space.

RESTRICTIONS ON ACCESS TO AND USE OF SELECTED SERVICE(S)

12. You may only receive and/or use the Selected Service(s) and the equipment required for the receipt of the Selected Service(s), including the Approved Decoder and the Smartcard and the related satellite reception equipment and cabling ("the Equipment") -
 - 12.1 in a single residential unit;
 - 12.2 for private domestic use; and
 - 12.3 at your Address in South Africa. You may not use the Smartcard outside South Africa.
13. Without limiting the restrictions in 12, you may not -
 - 13.1 have access, or attempt to have access, to any MultiChoice Service other than the Selected Service(s);
 - 13.2 receive and/or use the Selected Service(s) in a hotel, motel, pub, club, hostel, embassy, in any educational, correctional or medical institution, in any office nor in any business premises;
 - 13.3 exhibit or use the Selected Service(s) in public, whether or not admission fees are charged; or
 - 13.4 charge any person any fee to view or use any content of the Selected Service(s);
 - 13.5 copy any of the content of the Selected Service(s) except for timeshifting or, using the PVR functionality, for later private and domestic use;
 - 13.6 redistribute, relay, retransmit or rebroadcast any of the content of the Selected Service(s), including any copy thereof that you may have made whether using the PVR functionality or otherwise;
 - 13.7 use the content for any commercial purpose; or
 - 13.8 hack, reverse engineer or otherwise compromise the security of the conditional access system, operating software or encryption software used in the Smartcard and any decoder used to receive MultiChoice Services, or in the hard disk memory space of a PVR decoder, or attempt to do so; or permit, facilitate or condone any other person doing so using the Smartcard or your decoder.
14. You are made aware that a breach by you of the provisions of 13 may constitute criminal activity and will result in considerable prejudice and damage to us and/or our channel suppliers and content providers which may be difficult or impossible to quantify. You agree to pay to MultiChoice, if you are proven to be in breach of any of the provisions of 12, an agreed pre-estimate of liquidated damages of R100 000.00 per incident of breach and, if the breach is or was ongoing, a further R20 000.00 per day such breach continued, without prejudice to MultiChoice's rights arising pursuant to your breach of the Agreement, including the right to prove and recover its actual damages.

FEES

15. From the date we authorise you to receive the Selected Service(s), you must pay us, in advance, the applicable monthly subscription fee(s) and, if applicable, the fee(s) payable for additional services or facilities such as dual view and/or the PVR functions, plus Value Added Tax ("VAT"). You must make these payments in full on or before the date(s) specified by us from time to time ("due date").
- 15.1 Monthly subscription service fee(s) applicable to selected service(s) are available at the following website: www.multichoice.co.za or at any MultiChoice Branch.
- 15.2 If at any time we authorise you to have access to (a) MultiChoice Service(s) before the next due date for payment, then you must pay on that next due date such pro-rata amount as we may charge you for the service(s) received prior to that date.

- 15.3 If at any time the Agreement is terminated, we will refund you a pro-rata amount of any fees paid by you for the period from the day after the date of termination to the next due date, but we will set-off against this refund any amount you owe us.
- 16.1 You must pay the annual administration fee for the complimentary channels each time such access is requested afresh, regardless of whether a period of one year has passed since we provided such access. Thus, a subscriber who requests access to the complimentary channels only, and then subscribes to an additional MultiChoice Service(s), and then suspends or terminates the latter subscription(s) but requests continued access only to the complimentary channels, will not receive credit for the period that the complimentary channel access was not active.
- 16.2 If you have requested access to the complimentary channels on the DStv bouquet, you must pay us the annual administration fee, plus VAT, as determined by us from time to time, in full on or before the date on which we are to provide access to the complimentary channels.
17. You may not deduct from, or set off against, the fees you must pay to us in terms of the Agreement, any amount which you claim from us or which we owe you.
18. You must pay all other taxes, duties, levies or charges that may be levied by any government authority directly or indirectly in relation to the Selected Service(s) in addition to the fees to be paid in terms of the Agreement.
19. We may from time to time change the fees payable to us for the Selected Service(s) by notifying you telephonically or in writing prior to such change. Whilst we will endeavour to notify you at least one month in advance of such change, we cannot guarantee that we will do so.
20. We may alter the payment instruction under which you pay your fees to us if the amounts payable by you to us should change for any reason. We may also charge and recover from you under that same instruction any other amounts owing by you under the Agreement.

ACCESS TO AND DISCLOSURE OF INFORMATION RELATING TO YOU

21. You authorise us -
- 21.1 to access from credit bureaux who are members of the Credit Bureau Association and subscribe to its Code of Conduct ("credit bureaux") your personal information concerning financial risk and payment habits ("payment profile") for purposes of credit information sharing, fraud prevention and debtor tracing;
- 21.2 to capture, store, analyse and use for our own marketing purposes the viewing habits and profile of the members of your household, and to retrieve such information from your decoder;
- 21.3 to use data that we may hold in relation to you from time to time for the following purposes:
- 21.3.1 to share information about your payment profile (but not any personal banking details) with credit bureaux for purposes of credit information sharing, fraud prevention and debtor tracing;
- 21.3.2 processing your requests for access to the Selected Service(s);
- 21.3.3 informing you of any new MultiChoice Services or related facilities available, or announcements of promotional competitions;
- 21.3.4 administering the Agreement;
- 21.3.5 informing you of changes to the Agreement including changes to the fees, the Terms and Conditions and/or the User Manual;
- 21.4 to disclose your personal information -
- 21.4.1 to credit bureaux for purposes of credit information sharing, fraud prevention and debtor tracing;
- 21.4.2 to companies affiliated with MultiChoice for purposes of marketing the services of those affiliated companies; or
- 21.4.3 to a company which acquires MultiChoice's business or any part thereof.
22. We will also disclose your personal information if and to the extent required to do so to comply with applicable law including the requirements of statutory authorities.

MULTICHOICE'S OBLIGATIONS

23. Subject to you complying with the Agreement, we authorise you to have access to the Selected Service(s) for so long as they are offered by us, provided that we shall have no obligation -
- 23.1 to ensure the Equipment is installed correctly;
- 23.2 subject to the terms of the manufacturer's warranty.
- 23.2.1 To ensure that the Equipment is and remains functional and enables you to receive the Selected Service(s) nor, in relation to the PVR decoder, that its copying and storage functions are working correctly;
- 23.2.2 to maintain any component of the Equipment;
- 23.3 to ensure the integrity nor error-free playback of the content copied to the HDD of the PVR decoder.

SUBSCRIBER'S OBLIGATIONS

24. Subject to these Terms and Conditions, and in addition to any other obligations imposed on you in terms of the Agreement, you must -
- 24.1 inform us in writing within seven days of any change to any of the information provided by you in relation to the Agreement;
- 24.2 inform us immediately if you become aware of -
- 24.2.1 any act or attempt by any party in relation to the Equipment or the Selected Service(s) which, if committed by you, would be a breach of the Agreement;
- 24.2.2 any damage to, or loss, theft or unauthorised use of the equipment; and
- 24.3 inform us immediately if you transfer to any other person the decoder used by you, and provide the identity and contact details of that other person.

TEXT MESSAGING

25. We may communicate with you by means of email, or by way of text messages to your cellular phone or to your decoder for display on your television screen.
26. The nature of such messages will vary, and may be used, amongst other things -
- 26.1 to market or promote our services and/or those of its channel suppliers and clients;
- 26.2 to advise you of the status of your account and any amounts owing by you to us; and
- 26.3 to inform subscribers about the MultiChoice Services and operational systems, and changes to these.
27. MultiChoice has no liability to you, any member of your household or any third party as a result of or in connection with emails or text messaging whether by us, by you, or by a third party, using our services and equipment and you indemnify and hold us harmless against any loss or harm that you, any member of your household or a third party may incur as a result of any such communications.

INTELLECTUAL PROPERTY

28. You acknowledge that -
- 28.1 all materials, including the content, constituting the MultiChoice Service is protected by copyright and intellectual property rights which are either owned by, or the use thereof is licensed to, MultiChoice ("content rights"); and
- 28.2 the copyright in the software and all the other intellectual property rights incorporated in the Smartcard, in the Approved Decoder, the Equipment, in the PVR decoder including its HDD and in the MultiChoice Services are owned by or licensed to MultiChoice ("the system rights");
- 28.3 you acquire no right or interest in the content rights or the system rights and you shall use your best endeavours to maintain and protect our interest and that of our suppliers and licensors in the content rights and the system rights.

NO WARRANTIES, LIMITATION OF LIABILITY AND INDEMNITIES

29. We make no warranty or representation -
- 29.1 subject to the terms of the warranty described in 23.2, as regards any component of the Equipment nor that you will be able to access the Selected Service(s) using the Equipment, nor that such access will be continuous and uninterrupted;
- 29.2 as to the quality of reception by you of the Selected Service(s), which may suffer from degradation or interruption for a range of factors outside our control;
- 29.3 as to the quality, reliability, truthfulness or accuracy of the content of the Selected Service(s).
30. Subject only to the terms of the warranty described in 23.2, We are not liable -
- 30.1 for any damages suffered by you, any person whom we enabled to have access to the services, or any other third party, which arises out of -
- 30.1.1 any act or omission of MultiChoice or its employees or agents, subject to the provisions of 30.3;
- 30.1.2 any act or omission of our consultants, subcontractors or affiliated companies;
- 30.1.3 the exercise by us of our rights in terms of the Agreement; or
- 30.1.4 any breach by you of your obligations under the Agreement, and you specifically indemnify MultiChoice and our affiliated companies, directors, officers, employees and agents against any claim by you, your household or any third party arising out of such breach;
- 30.2 to any person for the content on and/or the use of materials constituting the Selected Service(s), and you acknowledge that the Selected Service(s) may contain images and/or content that may be regarded as unsuitable or offensive by some viewers;
- 30.3 for any interruption, delay, defect or failure in the distribution or reception of the Selected Service(s), regardless of the nature, duration or cause of such defect or failure in the absence of gross negligence or wilful default on our part or which is attributable to us. If such interruption, delay, defect or failure is due to such gross negligence or such wilful default you shall be entitled, as your sole and exclusive remedy and subject to 31, to a credit against future payments of subscription fees equal to the pro-rata portion of the fees representing the period of the interruption, delay, defect or failure to the extent caused by our gross negligence or wilful default.
31. We shall in any event have no liability for indirect or consequential damages suffered by you, your family, guests, invitees and employees or any other person, any person whom we enabled to have access to the Selected Service(s), or any other third party, arising from or in relation to the Agreement and/or access to or reliance on the content of the Selected Service(s), including but not limited to loss of profit, loss of data etc. howsoever arising.
32. Although we strongly recommend the use of MultiChoice accredited installers for the installation of the Equipment, each installer acts as an independent contractor and is not an employee, subcontractor or agent of MultiChoice. Neither the manufacturer(s) of the Equipment ("manufacturer(s)") nor MultiChoice are liable for any loss or damage of any nature whatsoever caused by the conduct of the installer, including but not limited to -
- 32.1 any direct, indirect, special or consequential damages of any nature which you may suffer as a result of any breach by the installer of any of its obligations to you;
- 32.2 any loss or damage to any property of yours or of any third party, situated on your premises, as a result of an act or omission on the part of the installer.
33. You indemnify and hold us, our affiliated companies, directors, employees and agents harmless against any claim by any third party arising from a breach by you of any of these Terms and Conditions.

BREACH OF AGREEMENT

34. Your failure to comply with any of these Terms and Conditions constitutes a material breach of the Agreement.
35. If you breach the Agreement -
- 35.1 we may, without prejudice to any other remedy that we may have, immediately and without notice to you, disable the Smartcard, suspend your authority to have access to the Selected Service(s), or terminate the Agreement;
- 35.2 you must pay us all legal costs, including attorney and own client costs, tracing agent's fees and collection charges, which we may incur in taking any steps pursuant to such breach; and
- 35.3 you must pay us any damages incurred by us directly or indirectly as a result of your breach.
36. If you remedy such breach, comply with the Agreement and pay us all amounts due to us in terms of the Agreement, we may re-connect your Selected Service(s), but subject to the prior payment by you to us of the reconnection fee stipulated by us in respect of each such service. If the agreement had been terminated, the parties may conclude a new agreement.

GENERAL

37. The Agreement constitutes the sole and complete record of the agreement between you and us in regard to its subject matter, and supersedes any previous agreement between you and us, or between you and any other company in the MultiChoice group, in terms of which you were authorised to have access to any of the MultiChoice Services.
38. Neither you nor we are bound by any express or implied representation, warranty, undertaking, promise or the like not recorded in the Agreement.
39. Any relaxation or indulgence which we may show you at any time in regard to the Agreement is without prejudice to, and does not constitute a waiver of, any rights we may have, either in terms of the Agreement or any law.
40. If any provision of the Agreement is found to be wholly or partly invalid, unenforceable or unlawful, then the Agreement will be severable in respect of the provision in question to the extent of its invalidity, unenforceability or unlawfulness, and the remaining provisions of the Agreement will remain in full force and effect.
41. We are entitled to amend or vary the Agreement, including the provisions of your Agreement or the User Manual or these Terms and Conditions from time to time on notice to you and other subscribers ("general amendment"). You agree to be bound by such general amendment from a date specified in our notice, which will not be earlier than the date of receipt of such notice. No amendment requested by you shall be valid or effective unless either captured in a general amendment or recorded in writing and signed by you and by us.
42. We may cede any of our rights and/or assign any of our obligations under the Agreement to any person.
43. You may not cede any of your rights and/or assign any of your obligations under the Agreement to any other person.
44. This agreement is subject to, and will be interpreted, implemented and enforced, in terms of the internal laws of South Africa, that is, excluding its conflicts of laws rules.
45. You consent to the jurisdiction of the Magistrates Court in respect of all proceedings arising out of or pursuant to the Agreement. We shall be entitled in our discretion to institute any proceedings in relation to the Agreement in any Division of the High Court of South Africa having jurisdiction.
46. The parties choose the following addresses for the service of all notices and processes arising out of the Agreement -
- 46.1 MultiChoice: 251 Oak Avenue, Randburg 2125, Gauteng, South Africa
- 46.2 You: The physical address supplied by you on your Agreement or when requesting the Selected Service(s), as same may be amended by you from time to time.